

Cancellation Policy, General Terms & Conditions

12th World Congress on Adolescent Health
International Association for Adolescent Health (IAAH) and
Sociedad Peruana de Adolescencia y Juventud (SPAJ)

DEFINITIONS

These Terms & Conditions for delegates apply to every person registered as a regular delegate (IAAH member/non-member, students and young professionals) for the World Congress on Adolescent Health that will be held in Lima, Peru, organized by the International Association for Adolescent Health (IAAH) and the Sociedad Peruana de Adolescencia y Juventud (SPAJ) (hereafter referred to as “the conference organizers”).

All references to date or deadline, mentioned in these terms and on other conference documents, refer to the Peruvian Standard Time Zone (PET).

CONFERENCE REGISTRATION

Only fully completed registration forms will be accepted. An email will be sent after the online registration is completed and a confirmation of payment will be sent once the payment has been verified by our system after sending the receipt to informes3@grupomilenium.pe including the personal information of the participant. If the payment has not been received before the deadline indicates, the registration will remain valid, however the due fee will be increased according to the payment period (early/regular/onsite).

To be able to register as a high school student, university/professional student or young professional, the participants will be requested to submit documents that prove their current condition at the registration stand at the congress. No participant will be allowed to enter with this condition if they do not fulfill this requirement.

The registration fee includes entry to all conference sessions, corporate satellites, the exhibition and poster area, the networking mixer, the opening session and the closing session, provided that sufficient seating space is available. Please note that the security personnel of the conference center are responsible for granting or denying access to conference halls in case of overfilling, according to room capacities and national legislation. This conference organizer cannot guarantee available space in every session.

The conference organizers cannot guarantee that a conference bag and other conference materials will be available for late registrations. All conference materials will be distributed on-site.

If the maximum delegate capacity is reached, the conference organizers reserve the right to refuse additional registrations.

REGISTRATION CONFIRMATION/RECEIPT

A registration confirmation will be sent by email after the online registration, a related payment and any necessary documents have been received/verified by the registration department.

METHOD OF PAYMENT

Payments should be made in advance and in USD only, using a credit card or by bank transfer.

All bank fees and money transfer costs must be paid by the transmitter.

EVENT CANCELLATION POLICY

1. If you are unable to attend the event, we welcome substitute delegates attending in your place at no additional cost. For security reasons, all requests for substitutions must be received via email at least 4 weeks before the congress with full information – registration forms for both individuals must be included – and be sent to informes3@grupomilenium.pe.
2. Changes will become effective on the date of written confirmation.

CANCELLATION POLICY

a) *Canceling your participation*

- Cancellations must be received by email (informes3@grupomilenium.pe) and the following will be the refund scheme:
 - If the cancellation email is sent on or before 31 March 2021, a refund will be made at the end of the congress, minus a **100 USD administrative fee**.
 - If the cancellation email is sent on or before 28 May 2021, a refund will be made at the end of the congress, minus a **150 USD administrative fee**.
 - If the cancellation email is sent on or before the day of the congress (19 November 2021), a refund will be made at the end of the congress, minus a **200 USD administrative fee**.

b) *Switching your registration from physical to digital*

- A request to switch your registration from physical to digital must be received by email (informes3@grupomilenium.pe) and the following will be the refund scheme:
 - If the switch email is sent on or before 31 March 2021, a refund will be made at the end of the congress, minus a **50 USD administrative fee**.
 - If the switch email is sent on or before 28 May 2021, a refund will be made at the end of the congress, minus **100 USD administrative fee**.
 - If the switch email is sent on or before the day of the congress (19 November 2021), a refund will be made at the end of the congress, minus a **150 USD administrative fee**.

AMENDMENTS/CANCELLATION BY IAAH 2021 CONGRESS COMMITTEE

Cancellation: If the hybrid (in-person and virtual) option of the 2021 World Congress is moved to an all online version, refunds will be made at the end of the congress, according to your registration date.

Amendments: The IAAH 2021 World Congress Scientific Committee is creating a program utilizing extensive and on-going research in order to provide the most up-to-date and relevant information. This means that occasionally the scientific program may change over time. Other times it may be necessary, due to unforeseen circumstances, to alter the program, venue, and/or speakers. Regrettably, this means no refund or credit-notes can be issued in line with the cancellation policy.

CANCELLATION OF THE CONFERENCE

In the event that the conference cannot be held or is postponed due to events beyond the control of the conference organizers (force majeure) or due to events which are not attributable to wrongful intent or gross negligence of the conference organizers, the conference organizers cannot be held liable by delegates for any damages, costs, or losses incurred, such as transportation costs, accommodation costs, costs for additional orders, financial losses, etc.

Under these circumstances, the conference organizers reserve the right to either retain the entire registration fee and to credit it to a future conference, or to reimburse the delegate after deducting costs already incurred for the organization of the conference and which could not be recovered from third parties.

LOST NAME BADGE

The conference name badge must be worn at all times during the conference. Access to the conference venue will not be granted without the name badge issued by the conference organizer. If a delegate loses, misplaces or forgets the name badge, a handling fee of 10 USD will be charged for a new name badge. Upon handing out a new name badge, the lost badge will become invalid.

VISA REQUIREMENTS

Peru is a basically free access country. Most Western European countries, Latin America and US do not require a tourist visa to enter Peru, and the maximum length of stay granted by the authorities is 183 days (it cannot be extended). For a stay for a longer term with other objectives (business, study, work, etc.) it is necessary to previously apply for the corresponding visa to the Peruvian consulates.

TRAVEL-HEALTH INSURANCE

It is the sole responsibility of the delegate to have travel-health insurance for the duration of their stay in Peru. This insurance can be obtained from any approved insurer. Individuals need to check with the responsible embassy/consulate for a list of approved insurers available in their country.

Individuals must have insurance for their entire stay in Peru and therefore are encouraged to ensure and pay for the correct number of days.

DATA PROTECTION AND SHARING OF CONTACT DETAILS

The protection of your data and the observance of your right of information self-determination with regard to the collection, processing and use of your personal data are important to us.

The IAAH 2021 World Congress Committee will collect and store all personal data in accordance with Law 29733, Peruvian Law of Protection of Personal Data for the preparation and executive of the XII World Congress of Adolescent Health 2021.

The IAAH 2021 World Congress Committee periodically performs e-mailings to delegates on behalf of their parties regarding activities at the conference or other communications, which may be of interest. Email contact details of delegates will not be passed on to third parties. Participants may opt out of these e-mailings at any time.

Several exhibitors will use a data collection system of potential customers, they can ask you to provide certain data to obtain your contact information. Such collection should always be done voluntarily.